

P.O. Box 70 • Nome, AK 99762-0070 Phone (907) 443-6587 • www.njus.org NJUS Customer Service Office - Direct Phone (907) 443-6310 BSNC Building – 112 Front St, Suite 110 – 12noon - 4:30pm

"Providing reliable utility services to system rate payers efficiently and economically by prudently operating and maintaining system assets in a fiscally responsible manner"

BILLING STATEMENT— BACK SIDE NOTIFICATIONS SEPTEMBER 30, 2015

BILLS ARE DUE IN FULL BY THE 25th OF THE MONTH.

A 1% finance charge will be assessed if payment is not received by due date. Services are subject to disconnect if a statement is overdue by more than 15 days. Disconnect notice delivery fee and service reconnect fees may apply.

NOTICE TO CUSTOMERS REGARDING THE STATE OF ALASKA POWER COST EQUALIZATION (PCE) PROGRAM

The Utility must submit regular reports to the Regulatory Commission of Alaska (RCA) and the PCE rate changes periodically based on actual operating costs. Effective with the September 2015 billing, the PCE rate decreased to \$0.1355/kwh (from \$0.1885). This is a result of RCA recalculating the power cost based on reduced fuel costs as a result of our most recent fuel purchase

The Power Cost Equalization (PCE) Fund was established by the State of Alaska to equalize power cost per kilowatt-hour statewide at a cost close to or equal to the mean of cost per kilowatt-hour in Anchorage, Fairbanks, and Juneau by paying money from the fund to eligible electric utilities in the state.

State regulations set out minimum fuel efficiency standards for participating utilities. The minimum fuel efficiency for NJUS is 13.5 kilowatt-hours of electricity per gallon of fuel (kwh/gal); NJUS routinely generates 15 – 16 kwh/gal. For the most recent monthly reporting period under the PCE program, you will find our actual fuel efficiency printed on the front of this statement.

CHECK TO INSURE YOUR WATER CIRCULATING PUMP IS ON



With temperatures dropping into the freezing range, water circulating pumps should now be ON. The portion of the water service most vulnerable to freezing temps are sections between the ground and the arctic box, or inside the arctic box. If freeze up does occur this early it will probably be limited to the arctic boxes and easily thawed.

New residents may not know the location or how to turn on their pumps. If you have any questions please contact Toby Schield (907) 443-6330 or Jay Wieler 443-6349.

CONTACT INFORMATION TELEPHONE: Customer Service: (907) 443-6310 Main Utility Number: (907) 443-*NJUS [6587]* Manager's Office: (907) 443-6301 After-Hours & Holiday Emergencies: (907) 443-6321 E-MAIL: customer.service@njus.org

-WAIL. Customer.service@njus.org

WEBSITE: www.njus.org

To report a utility service-related problem: during regular business hours, please contact our Customer Service Office 443-6310.

TO REPORT UTILITY SERVICE-RELATED EMERGENCIES AFTER NORMAL OFFICE HOURS OR ON WEEKENDS OR HOLIDAYS, CONTACT THE POWER PLANT AT 443-6321.