



**NOME JOINT UTILITY SYSTEM**

P.O. Box 70 • Nome, AK 99762-0070  
Phone (907) 443-6587 • [www.njus.org](http://www.njus.org)

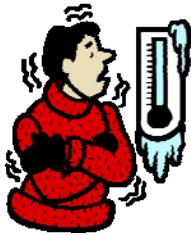
**NJUS Customer Service Office - Direct Phone (907) 443-6310**  
**BSNC Building – 112 Front St, Suite 110 – 12noon - 4:30pm**

*“Providing reliable utility services to system rate payers efficiently and economically by prudently operating and maintaining system assets in a fiscally responsible manner”*

**BILLING STATEMENT—  
BACK SIDE NOTIFICATIONS  
OCTOBER 31, 2015**

**BILLS ARE DUE IN FULL BY THE 25th OF THE MONTH.**  
A 1% finance charge will be assessed if payment is not received by due date.  
Services are subject to disconnect if a statement is overdue by more than 15 days.  
Disconnect notice delivery fee and service reconnect fees may apply.

**CHECK TO INSURE YOUR WATER CIRCULATING PUMP IS ON**



With temperatures dropping into the freezing range, **water circulating pumps should now be ON.**  
The portion of the water service most vulnerable to freezing temps are sections between the ground and the arctic box, or inside the arctic box. If freeze up does occur this early it will probably be limited to the arctic boxes and easily thawed.

New residents may not know the location or how to turn on their pumps. If you have any questions please contact Toby Schield (907) 443-6330 or Jay Wieler 443-6349.

**CONTACT INFORMATION**  
**TELEPHONE:**  
**Customer Service: (907) 443-6310**  
Main Utility Number: (907) 443-NJUS [6587]  
Manager's Office: (907) 443-6301  
**After-Hours & Holiday Emergencies:**  
**(907) 443-6321**  
**E-MAIL:** [customer.service@njus.org](mailto:customer.service@njus.org)  
**WEBSITE:** [www.njus.org](http://www.njus.org)

To report a utility service-related problem:  
during regular business hours, please contact our  
Customer Service Office 443-6310.  
**TO REPORT UTILITY SERVICE-RELATED  
EMERGENCIES AFTER NORMAL OFFICE  
HOURS OR ON WEEKENDS OR HOLIDAYS,  
CONTACT THE POWER PLANT AT 443-6321.**

**HOLIDAYS**  
The Utility and the Customer Service Office will be **CLOSED** on the following holidays this month:  
Thanksgiving and day after (**November 26 and 27**)  
Every good wish is extended to you and yours at this time of celebration with family, friends & neighbors.

Nome Joint Utility System (NJUS) is a component unit of the City of Nome, Alaska, a municipal government corporation established under laws of the State of Alaska. Nome Code of Ordinances Chapter 15 provides authority to NJUS to operate electric, water and sewer utilities in the community under rules and regulations (Tariffs) adopted in accordance with the Chapter. The Regulatory Commission of Alaska (RCA) issued to NJUS the following Certificates of Public Convenience and Necessity:  
No. 150 - Electric Service      No. 151 - Sewer Service      No. 152 - Water Service  
Utility Tariff Rules and Regulations are available for review during regular business hours. Contact the Utility Office (907) 443-6587.