

Subsidy Sign-Up

Nome: February 2 – 5, 2016

NSEDC Staff will sign up Nome residents for the 2016 NSEDC Energy Subsidy Times: 8:30 a.m. to 8:00pm Location: Old St. Joe's For more information, call: Niaomi (907)274-2248

Who can receive the subsidy?

• Must be a resident

- Must have an electric utility account
- For residents whose homes do not have an electric account with the local utility, please contact Paul Ivanoff III at 800-385-3190 or *pivanoff@nsedc.com*
- Subsidy will be applied only to the primary residence
- Only one subsidy will be applied per household or apartment
- For renters whose electric utility bill is included in monthly rent, NSEDC will have a Landlord/Tenant Agreement for the renter and landlord to sign, specifying that the subsidy amount will be credited toward the rent

NSEDC 2016 ENERGY SUBSIDY

Norton Sound Economic Development Corporation's Board of Directors recently approved a one-time energy subsidy of \$575 per household, to be applied to the electric utility bill, for residents in its 15 member communities.

THIS ASSISTANCE IS NOT AUTOMATIC! YOU MUST SIGN UP THROUGH NSEDC AS INDICATED ON THE LEFT.

During February, NSEDC and NJUS will work together to review submitted program applications to confirm eligibility and develop the final list of participants to receive the credit.

The credit for Nome residents is planned to be applied to March 31, 2016 utility statements and will apply toward the payment due on April 25, 2016. January and February utility statements must be paid by their normal due dates. The subsidy assistance is not retroactive and will not be applied to clear any past due balance.

On behalf of our customers – A sincere thank you is extended to NSEDC's Board of Directors for providing this much needed assistance to our customers, and to NSEDC Management and Staff for working cooperatively with NJUS to insure the assistance is extended to as many eligible customers as possible.

PLEASE SEE BACK SIDE OF YOUR ENCLOSED STATEMENT FOR INFORMATION RELATING TO CREDIT/DEBIT CARD ACCEPTANCE AND ASSOCIATED FEES CHARGED BY THE CARD PROCESSING COMPANY. INFORMATION ON RECEIVING A FORM TO SIGN UP OR CONTINUE "AUTO-PAY" IS ALSO INCLUDED.

If we received (prior to 1/26) a new Authorization Form for "Auto-Pay", the "Notes" block near the top of your statement will indicate either: "Paid by Cr Card" if you elected to use a card or "Paid by Bank" if your payment is automatically authorized to come from your checking or savings account to avoid the 2.75% card processor fee.

Heating Assistance

The Heating Assistance Program helps households pay a portion of home heating expenses (including electricity costs). Eligibility is based on income guidelines.

Applications are available at City Hall, NJUS Customer Service (BSNC Bldg) or from the State of Alaska Public Assistance Office (Sitnasuak Building on Front Street).)).

JS e bivision of Health & Social Services bivision of Public Assistance Heating Assistance Program Internet: http://www.hss.state.ak.us/dpa/heat Email: liheap@alaska.gov



ARE YOU MOVING? When you apply for and we establish a utility

service account in your name – **YOU continue** to be responsible for the bill until **YOU** notify US you are vacating the premises. Please remember to let us know if you are moving to a new location in Nome or leaving

town to insure you do not continue to get billed for service after you vacate. We would appreciate your notification in writing, either by e-mail: customer.service@njus.org or by hand delivering a note to our Customer Service Office.

ONLINE ACCESS TO YOUR UTILITY ACCOUNT COMING SOON! Planned by 03/01/2016; further information will be provided with your next statement.

To report a utility service-related problem: during regular business hours, please contact our Customer Service Office at 443-6310. TO REPORT UTILITY SERVICE-RELATED EMERGENCIES AFTER NORMAL OFFICE HOURS OR ON WEEKENDS OR HOLIDAYS—CONTACT THE POWER PLANT AT 443-6321.

2015 UTILITY STATISTICS

NJUS power generated from diesel: 29,834,670 kilowatts

Diesel consumed in generation: 1,895,392 gallons

Kilowatts/gallon: 15.74

Power received from Banner Wind Farm: 2,026,991 kilowatts

Equivalent gallons of fuel not burned by using wind power: 128,780 gallons

TO REPORT A STREET LIGHT OUT, PLEASE E-MAIL streetlight@njus.org or call 443-6587